



SmartMsg 5.1 to 5.2 Upgrade Procedure Notes

Take these measures to ensure a smooth upgrade from SmartMsg 5.1 to SmartMsg 5.2.

Before you update your system to version 5.2:

- Make sure all servers have a stable connection
- Enter in all license keys for 5.2 modules before updating to avoid having the modules turned off.

During the update process:

- The child servers must maintain their connection until they update to 5.2. If a child server is still 5.1 and the root is 5.2, and the child loses the connection to the root then it will not be able to connect back to the parent. It will have to be re-entered as a new server.

After updating a system to 5.2:

- If still using the 5.1 server install for new child servers, it is recommended that the customer updates that child server separately to 5.2 before attempting to join it to the 5.2 root server.