

# **CODESPEAR®**

## *HELP CENTRAL*

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### **Knowledge Base Article**

## **Pins on Radio Cables Pushed In or Bent**

### **SYMPTOMS**

- If two radios work independent of the Codespear smart cable, but do not work when connected to the Codespear smart cable, and attempts were made to adjust all radio settings.
- Receive/Transmit not working
- Push-to-Talk not working
- Looking into the end of the Smart Cable, you see that one or more of the pins is pushed in or bent.


### **CAUSE**

Possibly forcing the Smart Cable into a radio port, causing damage to one or more of the pins.

### **Resolution**

Contact Codespear Support

To contact our support staff by email, [click here](#).

 [Contact Support](#) – Contact a support representative by filling out the following form.

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