

Webinar Series

SmartMsg - Managing Groups and Users



August 26, 2010

Goals

- Review the “best practices” for managing SmartMsg users
- Review the “best practices” for managing SmartMsg groups

On the call today ...

Jim Krueger, Professional Services Manager

Todd Clem, Technical Support Services

Kelly Persinger, Account Manager

Pat Johnston, Project Manager

How to get non-technical help?

Contacting Account Management

- ✓ Email – csinfo@federalsignal.com
- ✓ Web – www.codespear.com
- ✓ Phone – call Kelly Persinger
248-644-1090 ext. 2222

How to get technical help?

Contacting Technical Support

- ✓ Email – support@codespear.com
- ✓ Web – www.codespear.com
- ✓ Phone – always call main # and press option for Tech Support
248-644-1090 / Option 3

Thank you!

Thank you for your participation today, ...
your feedback is appreciated.

<http://www.surveymonkey.com/s/6Q7QG3X>